

QUALITY POLICY

OUR VISION

MZI aims to be a supplier of choice with consistent quality products that deliver value in use and dependable customer service, in order to achieve success as a result of excellent customer relationships.

OUR COMMITMENT

The Company will:

- deliver products and services to customers that meet or exceed their expectations;
- provide assistance and support to our customers to ensure they are successful when using our product;
- promote consistency of quality and customer focus throughout the Company;
- increase the value proposition of our products through continuous improvement;
- maintain a Quality Management System consistent with AS/NZS ISO 9001:2015 for the marketing, sales and order processing of mineral sands and gauge the effectiveness of our Quality Policy with reference to this standard; and
- provide appropriate policies, standards, procedures and training to ensure that staff and contractors are clearly aware of their respective responsibilities in terms of quality performance and can perform their jobs in the required manner.

OUR EXPECTATION

Management are responsible for the implementation of this policy and are expected to lead by example.

Employees and contractors are expected to carry out their respective responsibilities diligently as defined in the relevant procedures for their roles. This is a condition of employment or contract.

CONTINUOUS IMPROVEMENT

The Company is committed to proactively managing, maintaining and continuously improving its Quality Management System.

A handwritten signature in dark ink, appearing to read 'Martin Purvis', is positioned above the printed name.

Martin Purvis
Managing Director and Chief Executive Officer